



**From:**

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Canadian postage required on all mail packages.

**To:**

**Order #** \_\_\_\_\_  
Naturalizer.ca Returns  
c/o Brown Shoe Company of Canada, Ltd.  
1857 Rogers Road  
Perth, Ontario  
Canada K7H 1P7

Print this page.

If you need to make a return, please follow these steps:

1. Re-package your order and place the return information inside the box. The return form is located to the right.
2. Write your order number, if known, on the return shipping label. (An order number helps speed up your transaction. Your order number is available in the My Account section of Naturalizer.ca.) Affix the return shipping label to the outside of the box. Return shipping costs are the customer's responsibility. We cannot accept C.O.D. packages. Shipping charges will not be refunded. We recommend that you insure your return or send it in a traceable method. Naturalizer.ca is not responsible for returns until they are received in our warehouse.
3. Return your package through the carrier of your choice. Please note: Customers are responsible for the safe return of merchandise.

**Return Form:**

**To be completed and placed inside the box**

First Name \_\_\_\_\_

Last Name \_\_\_\_\_

Phone Number (\_\_\_\_\_) \_\_\_\_\_

Email Address \_\_\_\_\_

Order Number \_\_\_\_\_

*(if you do not have your order number, we may have to contact you to process your return.)*

Please indicate reason for return:

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