



U.S. Consumer Product
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NEWS from CPSC and HC



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Firm's Recall Hotline: (888) 443-2019
CPSC Recall Hotline: (800) 638-2772
CPSC Media Contact: (301) 504-7908
HC Media Contact: (613) 957-2983

Naturalizer Recalls Women's Dress Shoes Due to Fall Hazard

WASHINGTON, D.C. – The U.S. Consumer Product Safety Commission and Health Canada, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

Name of product: Naturalizer "Dare" Women's Dress Shoes

Units: About 6,100 pairs in the United States and 700 pairs in Canada

Distributor: Brown Shoe Company, Inc., of St. Louis, Mo.

Retailer: Naturalizer, of St. Louis, Mo.

Hazard: The heels of the shoes can lean to either side, posing a fall hazard when worn by consumers.

Incidents/Injuries: The firm has received one report of a consumer in Canada who received a minor leg injury when she fell while wearing the shoes.

Description: This recall involves women's faux patent leather dress shoes with the style name "Dare." They have a three-inch heel, open toes and a decorative faux patent leather bow across the front. The shoes were sold in sizes 5M to 10M, 11M, 7W to 9W and in gray, nude, scarlet and black colors. "Naturalizer" is printed inside and on the bottom of the shoe. The following stock numbers are printed inside the shoes below the size number: A3279S1020 Dare (gray), A3279S1250 Dare (nude), A3279S1600 Dare (scarlet) and A3279S2001 Dare (black).

Sold exclusively by: Naturalizer stores nationwide from July 2011 through November 2011 for between \$25 and \$50.

Manufactured in: China

Remedy: Consumers should immediately stop wearing the shoes and return them to any Naturalizer store for a full refund.

Consumer Contact: For additional information, contact the firm toll-free at (888) 443-2019 anytime, visit the firm's websites at www.naturalizer.com and www.naturalizer.ca, or email the firm at NaturalizerDare@BrownShoe.com.

Note: Health Canada's press release is available at http://cpsr-rspc.hc-sc.gc.ca/PR-RP/recall-retrait-eng.jsp?re_id=1483.



Naturalizer “Dare” Women’s Dress Shoes

The U.S. Consumer Product Safety Commission (CPSC) is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about your experience with the product on SaferProducts.gov

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CPSC is charged with protecting the public from unreasonable risks of injury or death associated with the use of the thousands of consumer products under the agency’s jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$900 billion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. CPSC’s work to ensure the safety of consumer products—such as toys, cribs, power tools, cigarette lighters, and household chemicals—contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

Under federal law, it is illegal to attempt to sell or resell this or any other recalled product.

To report a dangerous product or a product-related injury, go online to: SaferProducts.gov, call CPSC’s Hotline at (800) 638-2772 or teletypewriter at (800) 638-8270 for the hearing impaired. Consumers can obtain this news release and product safety information at www.cpsc.gov. To join a free e-mail subscription list, please go to www.cpsc.gov/cpsclist.aspx.

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